



Akerman News Update

JUNE 2017
WELCOME TO AKERMAN MEDICAL PRACTICE SUMMER EDITION

www.AkermanMedicalPractice.com



Care Quality Commission

CARE QUALITY COMMISSION RATES AKERMAN MEDICAL PRACTICE 'GOOD'

Following a visit by Care Quality Commission a full report was published on their inspection Akerman medical prc. 'Overall the practice is rated as good'. Click [here](#) to read a summary and the full report

Lambeth GP Access Hub

Lambeth CCG has commissioned additional GP and Nurse appointments via the GP Access Hubs GP Access Hubs are open Monday– Friday 12 –8 and Saturday and Sunday 8am --8pm. Patients can be referred by GP practices, SELDOC, NHS 111 and A & E. Sometimes when we don't have any appointments available you will be offered an appointment at the hub. Medical staff working at the hub will have full access to your medical records as at Akerman Medical Practice and will provide an identical service to Akerman Medical Practice. To know more about GP access hubs click [here](#) .



PRESCRIBING AND TRAVEL CONSULTATION

Lambeth Care Commissioning Group are consulting with patients, local people and other stakeholders including our members in April, May and June on proposed changes to prescribing guidance around over-the-counter medicines, malaria prevention medicines for travel and selected travel vaccinations. The consultation started on 3 April and has been extended to 23 June 2017.

LAMBETH VOLUNTARY SECTOR CONSULTATION

A consultation of all voluntary and community organisations operating in the borough has been commissioned following discussions with the local authority to determine the future support needs of the voluntary sector in the borough. Please complete [the online survey here](#)

ANTIBIOTIC GUARDIAN

Antibiotic resistance is one of the biggest threats facing us today. Without effective antibiotics many routine treatments will become increasingly dangerous. To slow resistance we need to cut the unnecessary use of antibiotics.

Choose one simple pledge about how you'll make better use of antibiotics and help save these vital medicines from becoming obsolete.

Pledge your allegiance [here](#)

PATIENT ENGAGEMENT GROUP

DEAR Service Users, our next Patient Engagement Group meeting will be on 27th June 2017 at 6:30PM. All Patients are welcome. Refreshments will be served. Agenda will be circulated one week prior to the meeting Kind Regards, Practice Manager

Akerman Staff

We have had some changes in the staffing over the last 6 months.

Clinical Team
Dr Abdul Mukadam
Dr Samuel Chu
Miss Rokaih Noori (Pharmacist)
Miss Jamana Khanom (Practice Nurse)

Non Clinical
Zafar Shaikh(Interim Practice Manager)
Nadera McKenzie (Receptionist)
Kadine Currie (Receptionist)
Marcel 'e Rose (Receptionist)
Jolanta Urbanek (Administrator)

ONLINE PATIENT ACCESS

Patient Access lets you use the online services of your local practice. These may include arranging appointments, repeat medication, secure messages, medical record and updating your details.

[Click here to register](#)

Local Pharmacies Providing Minor Ailments Service

Pharmacies

Millennium Pharmacy (Lothian Road branch) 9:00 - 19:30

Day Lewis Pharmacy (Cromwell Road branch) 9:00 - 18:30

Local Dentist

Dentists

The Dental Practice

167 Camberwell New Rd London SE5 0TJ 0207 582 2562

Kennington Dental Surgery

234 Kennington Park Rd, London SE11 4DA 020 7735 4579

Opticians for Minor Eye Conditions

Oval eyes

8 Clapham Rd, London SW9 0JG 020 7820 0935

Out of hours

Contact details - NHS 111

SELDOC : 020 8693 9066



DNA STATS(MAY 2017)

GP and Nurse: 106

Not attending appointments and not cancelling them is unhelpful. These are appointments that could be used by other patients who would like to see the doctor or nurse.

WANT TO CHECK YOUR BLOOD PRESSURE?

No need for an appointment. You can check your BP using our machine in reception area or Admin can take you to a private room if needed

DIFFERENT WAYS OF GETTING HELP

We receive over 200 calls through the reception team every day however, there are other ways you can contact us other than calling the practice.

Making an Appointment:

You do not have to wait for the practice to open. You can log on to [Patient Access](#) and directly book yourself an appointment.

It is also worth taking a look at the [online consultation](#) (e.g. Contraception, Back Pain, Travel Vaccinations, STI's, Sick Note) section on the website as this could get your problem sorted quicker.

If you have a general query or a non-urgent problem that you would like advice

on. Send us an email, it will be seen by the most appropriate person. This could be quicker than waiting for an appointment.

OUT OF HOURS



When the surgery is closed, there are other options than going and waiting for 4 to 6 hours in A&E.

The first option should be [SELDOC](#). You can call them directly on [020 8693 9066](#) where the patient will be assessed through tele-

phone triage. If the patient needs a physical assessment they would be offered an appointment at nearest HUB, hospital or at SELDOC base.

The other option is [NHS 111](#) on 111 (free from landline & mobile). This has taken over from NHS

direct, they will advise you who the best person to see, GP or A&E.

However if there is a medical emergency e.g. suspected heart attack, please dial 999 immediately.

HEALTH VISITING TELEPHONE ADVICE SERVICE

If you live in Lambeth there is a new Health Visitor support and advice service available for families with children under 5.

You can ring

02030495300

Monday -Friday 9am -6pm

You can call the above number to talk about weaning, sleeping, immunisation, minor ailments and much more about your children.

Please note this is not an emergency service